



## **OVERVIEW AND SCRUTINY COMMITTEE**

Thursday 19 August 2010 at 6.30 pm

Member's Lounge - Ryedale House, Malton, North Yorkshire YO17 7HH

### **Agenda**

- 1 Apologies for absence**
- 2 Minutes of the meeting of 8 July 2010** (Pages 1 - 8)
- 3 Urgent Business**  
To receive notice of any urgent business which the Chairman considers should be dealt with at the meeting as a matter of urgency by virtue of Section 100B(4)(b) of the Local Government Act 1972.
- 4 Declarations of Interest**  
Members to indicate whether they will be declaring any interests under the Code of Conduct.  
  
Members making a declaration of interest at a meeting of a Committee or Council are required to disclose the existence and nature of that interest. This requirement is not discharged by merely declaring a personal interest without further explanation.
- 5 Ombudsman Annual Report** (Pages 9 - 26)
- 6 Service Risk Register - Environment** (Pages 27 - 58)
- 7 Sickness Absence Review - Concluding report** (Pages 59 - 64)
- 8 Future Reviews Scoping Report** (Pages 65 - 70)

- 9 **Customer Complaints Monitoring** (Pages 71 - 80)
- 10 **Treasury Management Annual Report 2009/10** (Pages 81 - 86)
- 11 **Any other business that the Chairman decides is urgent.**